



All American Monitoring

1301 Sarasota Center Blvd.,
Sarasota, FL 34240
(800) 318-9486, Ext. 815
www.AllAmericanMonitoring.com

Services:

- **Fire & Life Safety Monitoring:** Sprinklers; Smoke and Heat Detectors; Carbon Monoxide
- **Specialized Monitoring Services:** PERS (Two-Way Voice); Elevators/Elevator Phones; Environmental/Energy Management; Mechanical/Industrial Process; Access Control; Video Surveillance Monitoring
- **Monitoring Technologies/Services:** Video Surveillance/CCTV
- **Alarm Verification Services:** Video Verification; Two-Way Audio Verification
- **Alarm Communications Support:** POTS; TCP/IP; Radio; Cellular
- **Dealer Services:** Funding/Loan Programs; Mobile App for Dealers
- **CS Features & Accreditations:** TMA Five Diamond; UL Listed; FM Approved



Cen-Signal

2033 Hamilton Rd., Columbus, GA 31904
(800) 554-1101
www.censignal.com
sales@censignal.com

Services:

- **Fire & Life Safety Monitoring:** Sprinklers; Smoke and Heat Detectors; Carbon Monoxide; Gas Detectors
- **Specialized Monitoring Services:** PERS (Two-Way Voice); Emergency Call Button; Elevators/Elevator Phones; Environmental/Energy Management; Mechanical/Industrial Process; Equipment Malfunction; Video Surveillance Monitoring
- **Monitoring Technologies/Services:** Video Surveillance/CCTV; Video/Virtual Guard Tour
- **Alarm Verification Services:** Video Verification; Two-Way Audio Verification; Enhanced Call Verification
- **Alarm Communications Support:** POTS; TCP/IP; Radio; Cellular
- **Dealer Services:** Answering Service; Account Maintenance/Data Entry; Mobile App for Dealers
- **CS Features & Accreditations:** UL Listed; IQ Certified



CMS

715 W. State Rd. 434, Suite J, Longwood, FL
(888) 239-1003
www.ProMonitoring.com

Jennifer Marshall: jmarshall@cmsn.com

Central Station Locations: CA, FL, NJ

Services:

- **Fire & Life Safety Monitoring:** Sprinklers; Smoke and Heat Detectors; Carbon Monoxide; Gas Detectors
- **Specialized Monitoring Services:** PERS (Two-Way Voice); mPERS (mobile); Emergency Call Button; Elevators/Elevator Phones; Environmental/Energy Management; Mechanical/Industrial Process; Equipment Malfunction; Video Surveillance Monitoring
- **Monitoring Technologies/Services:** Video Surveillance/CCTV; GPS; Video/Virtual Guard Tour
- **Alarm Verification Services:** Video Verification; Two-Way Audio Verification; Enhanced Call Verification
- **Alarm Communications Support:** POTS; TCP/IP; Radio; Cellular; Custom/API
- **Dealer Services:** Funding/Loan Programs; Billing/Collections; Answering Service; Account Maintenance/Data Entry; Mobile App for Dealers; API Data Services; Monitoring Software as a Service
- **CS Features & Accreditations:** UL Listed; FM Approved; Multiple CS Facilities; 24/7 Redundant Stations; 24/7 Redundant Load Sharing



Electronix Systems Central Station Alarms Inc.

1555 New York Ave., Huntington Station, NY, 11746
(631) 271-4000

www.electronixsystems.com

George Natale: GeorgeN@electronixsystems.com

Services:

- **Fire & Life Safety Monitoring:** Smoke and Heat Detectors; Carbon Monoxide; Gas Detectors
- **Specialized Monitoring Services:** mPERS (mobile); Emergency Call Button; Elevators/Elevator Phones; Environmental/Energy Management; Mechanical/Industrial Process; Equipment Malfunction; Managed Access Control; Video Surveillance Monitoring
- **Monitoring Technologies/Services:** Video Surveillance/CCTV
- **Alarm Verification Services:** Video Verification; Enhanced Call Verification
- **Alarm Communications Support:** POTS; TCP/IP; Radio; Cellular
- **Dealer Services:** Billing/Collections; Account Maintenance/Data Entry; Mobile App for Dealers; API Data Services; Monitoring Software as a Service
- **CS Features & Accreditations:** TMA Five Diamond; UL Listed; FM Approved; IQ Certified; 24/7 Redundant Stations; 24/7 Redundant Load Sharing



Avant Guard Monitoring Centers

4699 Harrison Blvd, Ogden, UT 84403
(801) 823-6890

<http://agmonitoring.com>

Troy Iverson: tiverson@agmonitoring.com

Central Station Locations: UT, ID

Services:

- **Fire & Life Safety Monitoring:** Sprinklers; Smoke and Heat Detectors; Carbon Monoxide; Gas Detectors
- **Specialized Monitoring Services:** PERS (Two-Way Voice); mPERS (mobile); Emergency Call Button; Elevators/Elevator Phones; Environmental/Energy Management; Mechanical/Industrial Process; Equipment Malfunction; Managed Access Control; Video Surveillance Monitoring
- **Monitoring Technologies/Services:** Video Surveillance/CCTV; GPS; Video/Virtual Guard Tour
- **Alarm Verification Services:** Video Verification; Two-Way Audio Verification; Enhanced Call Verification
- **Alarm Communications Support:** POTS; TCP/IP; Radio; Cellular; Custom/API
- **Dealer Services:** Funding/Loan Programs; Billing/Collections; Lead Generation; Answering Service; Account Maintenance/Data Entry; Mobile App for Dealers; Monitoring Software as a Service
- **CS Features & Accreditations:** TMA Five Diamond; UL Listed; FM Approved; IQ Certified; Multiple CS Facilities; 24/7 Redundant Stations; 24/7 Redundant Load Sharing



Centralarm Monitoring

994 Candia Rd., Manchester, N.H., 03109
(800) 639-4068

www.centra-larm.com

www.centra-larm.com/contact-us

Services:

- **Fire & Life Safety Monitoring:** Sprinklers; Smoke and Heat Detectors; Carbon Monoxide; Gas Detectors
- **Specialized Monitoring Services:** PERS (Two-Way Voice); mPERS (mobile); Emergency Call Button; Elevators/Elevator Phones
- **Monitoring Technologies/Services:** Video Surveillance/CCTV; GPS; Video/Virtual Guard Tour
- **Alarm Verification Services:** Video Verification; Two-Way Audio Verification; Enhanced Call Verification
- **Alarm Communications Support:** POTS; TCP/IP; Radio; Cellular; Custom/API
- **Dealer Services:** Answering Service; Account Maintenance/Data Entry; Mobile App for Dealers
- **CS Features & Accreditations:** TMA Five Diamond; UL Listed; Multiple CS Facilities; 24/7 Redundant Stations; 24/7 Redundant Load Sharing

COPS

Monitoring

PO Box 836,
Williamstown, NJ 08094
(800) 367-2677
www.copsmonitoring.com

Joe Goodman:

jgoodman@copsmonitoring.com

Central Station Locations: AZ, FL, MD, NJ, TN, TX

Services:

- **Fire & Life Safety Monitoring:** Sprinklers; Smoke and Heat Detectors; Carbon Monoxide; Gas Detectors
- **Specialized Monitoring Services:** PERS (Two-Way Voice); mPERS (mobile); Emergency Call Button; Elevators/Elevator Phones; Environmental/Energy Management; Mechanical/Industrial Process; Equipment Malfunction; Managed Access Control; Video Surveillance Monitoring
- **Monitoring Technologies/Services:** Video Surveillance/CCTV; GPS; Video/Virtual Guard Tour
- **Alarm Verification Services:** Video Verification; Two-Way Audio Verification; Enhanced Call Verification
- **Alarm Communications Support:** POTS; TCP/IP; Radio; Cellular; Custom/API
- **Dealer Services:** Funding/Loan Programs; Billing/Collections; Lead Generation; Answering Service; Account Maintenance/Data Entry; Mobile App for Dealers; API Data Services; Monitoring Software as a Service
- **CS Features & Accreditations:** TMA Five Diamond; UL Listed; FM Approved; IQ Certified; Multiple CS Facilities; 24/7 Redundant Stations; 24/7 Redundant Load Sharing



General Monitoring Services (GMS)

17951 Lyons Circle, Huntington Beach, CA 92647
(800) 839-7212

www.gmscentral.com

info@gmscentral.com

Services:

- **Fire & Life Safety Monitoring:** Sprinklers; Smoke and Heat Detectors; Carbon Monoxide; Gas Detectors
- **Specialized Monitoring Services:** PERS (Two-Way Voice); mPERS (mobile); Emergency Call Button; Elevators/Elevator Phones; Environmental/Energy Management; Mechanical/Industrial Process; Equipment Malfunction; Managed Access Control; Video Surveillance Monitoring
- **Monitoring Technologies/Services:** Video Surveillance/CCTV; GPS; Video/Virtual Guard Tour
- **Alarm Verification Services:** Video Verification; Two-Way Audio Verification; Enhanced Call Verification
- **Alarm Communications Support:** POTS; TCP/IP; Radio; Cellular; Custom/API
- **Dealer Services:** Funding/Loan Programs; Billing/Collections; Lead Generation; Answering Service; Account Maintenance/Data Entry; Mobile App for Dealers; API Data Services; Monitoring Software as a Service
- **CS Features & Accreditations:** UL Listed; IQ Certified



iWatch Communications Inc.

4970 SW Griffith Dr. #100,
Beaverton, OR 97005
(888) 646-0326

www.iwatchcomm.com

info@iwatchcomm.com

Services:

- **Fire & Life Safety Monitoring:** Sprinklers; Smoke and Heat Detectors; Carbon Monoxide; Burglary, Video and Door access monitoring and support
- **Specialized Monitoring Services:** Emergency Call Button; Elevators/Elevator Phones; Managed Access Control; Video Surveillance Monitoring; Dispatching Services for Security Patrol
- **Monitoring Technologies/Services:** Video Surveillance/CCTV; Video/Virtual Guard Tour; BOLD software, DMP, BOSCH and Sur Gard receivers
- **Alarm Verification Services:** Video Verification; Two-Way Audio Verification
- **Alarm Communications Support:** POTS; TCP/IP; Radio; Cellular
- **Dealer Services:** Answering Service; Account Maintenance/Data Entry; Mobile App for Dealers; Monitoring Software as a Service
- **CS Features & Accreditations:** TMA Five Diamond; UL Listed; MIRS Proprietary Software for tracking information for patrol and response departments

National Monitoring Center (NMC)



Lake Forest, CA; Irving, TX
(877) 353-3031

www.nmccentral.com

sales@nmccentral.com

Central Station Locations: CA, TX

Services:

- **Fire & Life Safety Monitoring:** Sprinklers; Smoke and Heat Detectors; Carbon Monoxide; Gas Detectors
- **Specialized Monitoring Services:** PERS (Two-Way Voice); mPERS (mobile); Emergency Call Button; Elevators/Elevator Phones; Environmental/Energy Management; Mechanical/Industrial Process; Equipment Malfunction; Video Surveillance Monitoring
- **Monitoring Technologies/Services:** Video Surveillance/CCTV; Video/Virtual Guard Tour
- **Alarm Verification Services:** Video Verification; Two-Way Audio Verification; Enhanced Call Verification
- **Alarm Communications Support:** POTS; TCP/IP; Radio; Cellular; Custom/API
- **Dealer Services:** Funding/Loan Programs; Account Maintenance/Data Entry; Mobile App for Dealers; Monitoring Software as a Service
- **CS Features & Accreditations:** TMA Five Diamond; UL Listed; FM Approved; Multiple CS Facilities; 24/7 Redundant Stations; 24/7 Redundant Load Sharing



Nationwide Digital Monitoring

75 West Merrick Rd., Freeport, NY 11520
(347) 907-5056

www.nationwidedigital.com

Howard Avin: havin@nationwidedigital.com

Services:

- **Fire & Life Safety Monitoring:** Sprinklers; Smoke and Heat Detectors; Carbon Monoxide; Gas Detectors
- **Specialized Monitoring Services:** PERS (Two-Way Voice); mPERS (mobile); Emergency Call Button; Elevators/Elevator Phones; Environmental/Energy Management; Equipment Malfunction; Managed Access Control; Video Surveillance Monitoring
- **Monitoring Technologies/Services:** Video Surveillance/CCTV; GPS; Video/Virtual Guard Tour
- **Alarm Verification Services:** Video Verification; Two-Way Audio Verification
- **Alarm Communications Support:** POTS; TCP/IP; Radio; Cellular; Custom/API
- **Dealer Services:** Funding/Loan Programs; Billing/Collections; Lead Generation; Account Maintenance/Data Entry; Mobile App for Dealers; API Data Services
- **CS Features & Accreditations:** TMA Five Diamond; UL Listed; IQ Certified



Your trusted partner

Quick Response

750 W. Resource Dr., Cleveland, OH
(800) 462-5353

www.quickresponse.net

Andy Ramos: andyr@quickresponse.net

Services:

- **Fire & Life Safety Monitoring:** Sprinklers; Smoke and Heat Detectors; Carbon Monoxide; Gas Detectors
- **Specialized Monitoring Services:** PERS (Two-Way Voice); Emergency Call Button; Elevators/Elevator Phones; Environmental/Energy Management; Mechanical/Industrial Process; Equipment Malfunction; Managed Access Control; Video Surveillance Monitoring
- **Monitoring Technologies/Services:** Video Surveillance/CCTV; Video/Virtual Guard Tour
- **Alarm Verification Services:** Video Verification; Two-Way Audio Verification; Enhanced Call Verification
- **Alarm Communications Support:** TCP/IP; Radio; Cellular; Custom/API
- **Dealer Services:** Funding/Loan Programs; Account Maintenance/Data Entry; Mobile App for Dealers; Monitoring Software as a Service
- **CS Features & Accreditations:** TMA Five Diamond; UL Listed

Rapid Response Monitoring

Syracuse, NY and
Corona, CA

(800) 558-7767

www.rrms.com

sales@rrms.com

Services:

- **Fire & Life Safety Monitoring:** Sprinklers; Smoke and Heat Detectors; Carbon Monoxide; Gas Detectors
- **Specialized Monitoring Services:** PERS (Two-Way Voice); mPERS (mobile); Emergency Call Button; Elevators/Elevator Phones; Environmental/Energy Management; Mechanical/Industrial Process; Equipment Malfunction; Managed Access Control; Video Surveillance Monitoring
- **Monitoring Technologies/Services:** Video Surveillance/CCTV; GPS; Video/Virtual Guard Tour
- **Alarm Verification Services:** Video Verification; Two-Way Audio Verification; Enhanced Call Verification
- **Alarm Communications Support:** POTS; TCP/IP; Radio; Cellular; Custom/API
- **Dealer Services:** Answering Service; Account Maintenance/Data Entry; Mobile App for Dealers; Monitoring Software as a Service
- **CS Features & Accreditations:** UL Listed; FM Approved; IQ Certified; Multiple CS Facilities; 24/7 Redundant Stations; 24/7 Redundant Load Sharing



Security Response Center

506 Christina St. North

Sarnia, ON (Canada)

(888) 346-6302

<http://securityresponse.ca>

Beverly Champagne: bjchampagne@src.net

Services:

- **Fire & Life Safety Monitoring:** Sprinklers; Smoke and Heat Detectors; Carbon Monoxide; Gas Detectors
- **Specialized Monitoring Services:** PERS (Two-Way Voice); Emergency Call Button; Elevators/Elevator Phones; Environmental/Energy Management; Mechanical/Industrial Process; Equipment Malfunction
- **Monitoring Technologies/Services:** Video/Virtual Guard Tour
- **Alarm Verification Services:** Video Verification; Two-Way Audio Verification
- **Alarm Communications Support:** POTS; TCP/IP; Radio; Cellular
- **Dealer Services:** Billing/Collections; Answering Service; Account Maintenance/Data Entry; Mobile App for Dealers
- **CS Features & Accreditations:** TMA Five Diamond; IQ Certified



STANLEY Security Monitoring

1341 Sycamore View Rd., Memphis, TN 38134

(800) 932-3304

www.stanleymonitor.com

Michael Wardlow: michael.wardlow@sbdinc.com

Central Station Locations: TN, WA

Services:

- **Fire & Life Safety Monitoring:** Sprinklers; Smoke and Heat Detectors; Carbon Monoxide; Gas Detectors
- **Specialized Monitoring Services:** PERS (Two-Way Voice); Emergency Call Button; Elevators/Elevator Phones; Environmental/Energy Management; Mechanical/Industrial Process; Equipment Malfunction; Managed Access Control; Video Surveillance Monitoring
- **Monitoring Technologies/Services:** Video Surveillance/CCTV; Video/Virtual Guard Tour
- **Alarm Verification Services:** Video Verification; Two-Way Audio Verification; Enhanced Call Verification
- **Alarm Communications Support:** POTS; TCP/IP; Radio; Cellular
- **Dealer Services:** Funding/Loan Programs; Billing/Collections; Lead Generation; Answering Service; Account Maintenance/Data Entry; Mobile App for Dealers
- **CS Features & Accreditations:** UL Listed; FM Approved; Multiple CS Facilities; 24/7 Redundant Stations; 24/7 Redundant Load Sharing



UCC – United Central Control

8415 Datapoint Dr., Ste. 500,

San Antonio, TX 78229

(866) 907-4712

www.teamucc.com

Kathryn Schultz: kschultz@teamucc.com

Services:

- **Fire & Life Safety Monitoring:** Sprinklers; Smoke and Heat Detectors; Carbon Monoxide; Gas Detectors
- **Specialized Monitoring Services:** PERS (Two-Way Voice); mPERS; Emergency Call Button; Elevators/Elevator Phones; Environmental/Energy Management; Mechanical/Industrial Process; Equipment Malfunction; Managed Access Control; Video Surveillance Monitoring
- **Monitoring Technologies/Services:** Video/Virtual Guard Tour
- **Alarm Verification Services:** Video Verification; Two-Way Audio Verification; Enhanced Call Verification
- **Alarm Communications Support:** POTS; TCP/IP; Radio; Cellular; Custom/API
- **Dealer Services:** Funding/Loan Programs; Answering Service; Account Maintenance/Data Entry; Mobile App for Dealers; API Data Services; Monitoring Software as a Service
- **CS Features & Accreditations:** TMA Five Diamond; UL Listed



Universal Monitoring LLC

1330 Sharon Rd. West

Charlotte, NC 28210

(704) 697-5400

www.universalmonitoring.com

Cindy Smith:

csmith@universalmonitoring.com

Services:

- **Specialized Monitoring Services:** Video Surveillance Monitoring
- **Monitoring Technologies/Services:** Video Surveillance/CCTV; Video/Virtual Guard Tour
- **Alarm Verification Services:** Video Verification
- **Alarm Communications Support:** TCP/IP; Cellular
- **Dealer Services:** Account Maintenance/Data Entry; Mobile App for Dealers; Monitoring Software as a Service
- **CS Features & Accreditations:** TMA Five Diamond; UL Listed; 24/7 Redundant Load Sharing



US Monitoring Inc.

PO Box 12660

Oklahoma City, OK 73157

(800) 358-2669

www.usm-ok.com

Robert Forsythe: monitoringinfo@usm-inc.us

Services:

- **Fire & Life Safety Monitoring:** Sprinklers; Smoke and Heat Detectors; Carbon Monoxide; Gas Detectors
- **Specialized Monitoring Services:** PERS (Two-Way Voice); mPERS (mobile); Emergency Call Button; Elevators/Elevator Phones; Environmental/Energy Management; Mechanical/Industrial Process; Equipment Malfunction; Managed Access Control; Video Surveillance Monitoring
- **Monitoring Technologies/Services:** Video Surveillance/CCTV; GPS; Video/Virtual Guard Tour
- **Alarm Verification Services:** Video Verification; Two-Way Audio Verification; Enhanced Call Verification
- **Alarm Communications Support:** POTS; TCP/IP; Radio; Cellular
- **Dealer Services:** Billing/Collections; Answering Service; Account Maintenance/Data Entry; Mobile App for Dealers
- **CS Features & Accreditations:** TMA Five Diamond; UL Listed



Security Central

316 Security Dr., Statesville, NC

(800) 438-4171

www.security-central.com

Darryl Bray: dbray@security-central.com

Services:

- **Fire & Life Safety Monitoring:** Sprinklers; Smoke and Heat Detectors; Carbon Monoxide; Gas Detectors
- **Specialized Monitoring Services:** PERS (Two-Way Voice); mPERS (mobile); Emergency Call Button; Elevators/Elevator Phones; Environmental/Energy Management; Mechanical/Industrial Process; Equipment Malfunction; Managed Access Control; Video Surveillance Monitoring
- **Monitoring Technologies/Services:** Video Surveillance/CCTV; GPS; Video/Virtual Guard Tour
- **Alarm Verification Services:** Video Verification; Two-Way Audio Verification; Enhanced Call Verification
- **Alarm Communications Support:** POTS; TCP/IP; Radio; Cellular; Custom/API
- **Dealer Services:** Billing/Collections; Lead Generation; Answering Service; Account Maintenance/Data Entry; Mobile App for Dealers; API Data Services
- **CS Features & Accreditations:** UL Listed; FM Approved; IQ Certified; Multiple CS Facilities; 24/7 Redundant Stations; 24/7 Redundant Load Sharing

Southwest Dispatch Center

851 Intl. Pkwy.,

Suite 181

Richardson, TX 75081

(877) 888-7116

www.southwestdispatch.com

Malcolm Reed: Sales@SouthwestDispatch.com

Services:

- **Fire & Life Safety Monitoring:** Sprinklers; Smoke and Heat Detectors; Carbon Monoxide; Gas Detectors
- **Specialized Monitoring Services:** PERS (Two-Way Voice); mPERS (mobile); Emergency Call Button; Elevators/Elevator Phones; Environmental/Energy Management; Mechanical/Industrial Process; Equipment Malfunction; Managed Access Control; Video Surveillance Monitoring
- **Monitoring Technologies/Services:** Video Surveillance/CCTV; GPS; Video/Virtual Guard Tour
- **Alarm Verification Services:** Video Verification; Two-Way Audio Verification; Enhanced Call Verification
- **Alarm Communications Support:** POTS; TCP/IP; Radio; Cellular; Custom/API
- **Dealer Services:** Billing/Collections; Answering Service; Account Maintenance/Data Entry; Mobile App for Dealers; Monitoring Software as a Service
- **CS Features & Accreditations:** UL Listed; Multiple CS Facilities; 24/7 Redundant Stations; 24/7 Redundant Load Sharing



Statewide Central Station

1 Teleport Dr., Suite 202,

Staten Island, NY 10311

(866) 494-6414

www.statewidecs.com

Cathi Luongo:

cathi@statewidecs.com

**Licensed to monitor throughout the U.S.A.*

Services:

- **Fire & Life Safety Monitoring:** Sprinklers; Smoke and Heat Detectors; Carbon Monoxide; Gas Detectors
- **Specialized Monitoring Services:** PERS (Two-Way Voice); mPERS (mobile); Emergency Call Button; Elevators/Elevator Phones; Environmental/Energy Management; Equipment Malfunction; Managed Access Control; Video Surveillance Monitoring
- **Monitoring Technologies/Services:** Video Surveillance/CCTV; Video/Virtual Guard Tour
- **Alarm Verification Services:** Video Verification; Two-Way Audio Verification; Enhanced Call Verification
- **Alarm Communications Support:** POTS; TCP/IP; Radio; Cellular; Custom/API
- **Dealer Services:** Billing/Collections; Answering Service; Account Maintenance/Data Entry; Mobile App for Dealers; Monitoring Software as a Service
- **CS Features & Accreditations:** TMA 5 Diamond; UL Listed; 24/7 Redundant Load Sharing



STATE-BY-STATE DIRECTORY

Note to readers: These third-party and wholesale central station service provider listings are grouped by the headquarters location of each company; however, these companies may offer services in other states and areas. Listings with a TMA logo are recognized as a Five Diamond monitoring station by The Monitoring Association (TMA) – learn more at <http://tma.us>. If you are a third-party or wholesale monitoring services provider and would like to see your company in this directory next year, please contact prothman@securitybusinessmag.com.

ALABAMA

Central Station Inc., Birmingham, AL
(800) 272-4314; www.centralstationinc.com

ESC Central, Inc., Birmingham, AL
(877) 372-2368; www.esccentral.com

ARIZONA

AZ Security Control, Tempe, AZ
(800) 525-4829; www.azsecurity.com

COPS Monitoring, Arizona Central Station
**Please see our featured listing on page 44*

ARKANSAS

Comling Central Station, Ft. Smith, AR
(800) 687-0668; www.comling.com

Design Communications Inc., Little Rock, AR
(800) 223-7727; www.designcommunications.com

CALIFORNIA

AlarmWatch, Atwater, CA
(800) 927-6623; www.alarmwatch.com

American Two-Way, North Hollywood, CA
(800) 821-8200; www.atwcentral.com

CMS, California Central Station
**Please see our featured listing on page 44*

Code-3 Alarm, Berkeley, CA
(800) 852-5276; www.code3alarm.com

Crime Alert Monitoring Center, San Jose, CA
(800) 829-8877; www.crimealert.com

GMS General Monitoring Services Inc. (GMS), Huntington Beach, CA
**Please see our featured listing on page 45*

National Monitoring Center (NMC), Lake Forest Central Station
**Please see our featured listing on page 45*

Rapid Response, Corona Central Station
**Please see our featured listing on page 46*

SAFE Monitoring Technologies, San Ramon, CA
(800) 669-7719; www.smtmonitoring.com

Total Monitoring Services, Sacramento, CA
(888) 610-4377; www.tmscentral.org

Watchlight Corp., El Cajon, CA
(619) 442-9595; www.watchlight.com

VirtuAlarm, Ojai, CA
(800) 681-6791; <http://www.virtualarm.com>

COLORADO

a.p.i. Alarm Monitoring Inc., Denver
(800) 897-1039; www.apidealers.com

Central Security Communications Inc., Greeley, CO
(800) 441-3662; <http://centralsecurity.com>

CONNECTICUT

Central Communications Inc./Security Solutions Inc., Norwalk, CT
(800) 397-8809;
www.callcenteransweringerviceus.com

USA Central Station, Milford, CT
(833) 422-2300; www.usacentralstation.com

FLORIDA

ADT Security Services Inc., Boca Raton, FL
(561) 988-3619; www.adt.com

All American Monitoring, Sarasota, FL
**Please see our featured listing on page 44*

Arco Security Central Station, Miami, FL
(305) 223-7170; www.arcosecurityweb.co



Central Alarm Control Inc., Miami, FL
(800) 288-6522; www.centralalarmcontrol.com



CMS, Longwood, FL Central Station
*Please see our featured listing on page 44



COPS Monitoring,
Florida Central Station
*Please see our featured listing on page 44

Digicom Inc., Tampa, FL
(800) 282-5456; www.digicom.us

Monitoring Partners, Delray Beach, FL
(877) 929-2200; www.monitoringpartners.com



Security Alarm Corp., Port Charlotte, FL
(941) 625-9700; www.securityalarmcorp.com

GEORGIA

Alarm Monitoring Cooperative Inc., Lilburn, GA
(770) 564-4800; www.alarm-monitoring.org

Anchor Alarm Center Inc., Suwanee, GA
(678) 482-7211; www.anchoralarmcenter.com



Cen-Signal, Columbus, GA
*Please see our featured listing on page 44

Central Monitoring Services Inc., Albany, GA
(229) 431-0800; www.central911.com



Ellijay Telephone Company, Ellijay, GA
(877) 647-4531;
<http://etcbusiness.com/security-monitoring>

EyeQ Monitoring, Marietta, GA
(888) 675-6555; www.eyeqmonitoring.com



United Monitoring Services Inc.,
Fortson, GA
(800) 582-2459; www.ums247.com

IDAHO

Alarmco Inc., Boise, ID
(877) 925-2769; <http://alarmcoinc.com>



**AvantGuard Monitoring
Centers,** Rexburg, ID
*Please see our featured listing on page 44

ILLINOIS

EMERgency 24, Des Plaines, IL
(800) 800-3624; www.emergency24.com



Midwest Central Dispatch,
Elk Grove Village, IL
866-799-5799;
www.midwestcentraldispatch.com

KENTUCKY

Ace Monitoring Inc., Louisville, KY
(800) 225-8786; www.acemonitoring.us

LOUISIANA

Acadian Monitoring Services, Lafayette, LA
(888) 558-9911;
www.acadianmonitoringservices.com

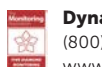
Alarm Monitoring Services Inc., Monroe, LA
(877) 740-0283; www.monitor1.com

Global Monitoring Solutions, Denham Springs, LA
(877) 727-1773; <http://globalmonitoringsolutions.com>

MARYLAND



COPS Monitoring,
Maryland Central Station
*Please see our featured listing on page 44



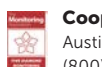
Dynamark Monitoring, Hagerstown, MD
(800) 224-3721;
www.dynamarkmonitoring.com

MICHIGAN

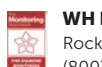
Central Security Alarm Inc., Holt, MI
(800) 228-5748; www.csamonitoring.com

Command Alarm Monitoring, Troy, MI
(855) 226-7233;
www.command-alarm-monitoring.com

MINNESOTA

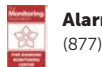


Cooperative Response Center (CRC),
Austin, MN
(800) 776-0465; www.crc.coop



WH International Response Center,
Rockford, MN
(800) 858-7811; www.whirc.com

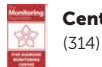
MISSOURI



Alarm Central LLC, Kansas City, MO
(877) 532-1500; www.alarmcentral.net



Alarm Control Center, Springfield, MO
(877) 331-2996; www.alarmcontrolcenter.com



CenterPoint Technologies, St. Louis, MO
(314) 644-5255; www.centerpointtech.com

Central Dispatch Inc., Rolla, MO
(800) 392-1310; www.centraldispatchinc.com



Federal Response Center, Springfield, MO
(800) 299-5400; www.federalprotection.com

NEW HAMPSHIRE

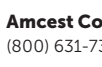


**Centralarm Monitoring
Inc.,** Manchester, NH
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NEW JERSEY



Affiliated Monitoring, Union, NJ
(800) 434-4000; www.affiliated.com



Amcest Corp., Roselle, NJ
(800) 631-7370; www.amcest.com



Atlantic Coast Alarm, Mays Landing, NJ
(609) 625-0944;
www.atlanticcoastalarm.com



CMS, California Central Station
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COPS Monitoring,
New Jersey Central Station
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Securall Monitoring Corp., Brick, NJ
(732) 892-0700; www.securall.com

NEW YORK



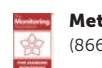
Alarm Tech Central Services.,
Ronkonkoma, NY
(800) 729-8324; www.alarmtechcentral.com

CMS Monitoring, Medford, NY
(888) 289-2800; www.CMSMonitoring.com

Counterforce Central Station Services,
Forest Hills, NY
(718) 575-3333; www.counterforcecentral.com



**Electronix Systems Central Station
Alarms Inc.,** Huntington Station, NY
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Metrodial Central Station, Hicksville, NY
(866) 900-METRO; www.metrodial.com



**Nationwide Digital
Monitoring,**
Freeport, NY
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Rapid Response,
Syracuse Central Station
*Please see our featured listing on page 46



Statewide Central Station,
Staten Island, NY
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Statewide Fire Corp., Staten Island, NY
(718) 494-6798; www.statewidefirecorp.com

United Central Station, Oyster Bay, NY
(800) 645-6520; www.unitedcs.org

United Certified Central Station, New York, NY
(212) 206-0900; www.weprotect.com

NORTH CAROLINA



Security Central,
Statesville, NC
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**Universal
Monitoring LLC,**
Charlotte, NC
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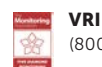
OHIO



Quick Response, Cleveland, OH
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Securitas Electronic Security,
Uniontown, OH
(855) 331-0359;
www.securitases.com/services/security-monitoring



VRI - The Care Center, Franklin, OH
(800) 860-4230; www.vricares.com

OKLAHOMA



Alert 360, Tulsa, OK
(833) 360-1595; www.alert360.com

Monitoring America Alarm Co-Op, Tulsa, OK
(800) 879-1438; www.monitoringamerica.com



US Monitoring Inc.,
Oklahoma City, OK
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OREGON

Central Station Monitoring, Estacada, OR
(800) 722-0364; www.csmul.com



**iWatch
Communications Inc.,**
Beaverton, OR
*Please see our featured listing on page 45



Paragon Monitoring Center (Vyant),
Albany, OR
(866) 936-6648;
www.vyant.com/paragon-monitoring-center

PENNSYLVANIA



Life Safety Monitoring, Munhall, PA
(412) 476-2060;
www.mylifesafetymonitoring.com



Security Alarm Monitoring Inc.,
Woodlyn, PA
www.sam-ul.com



Security Partners LLC, Lancaster, PA
(800) 551-7879; www.securitypartners.com

RHODE ISLAND

NEXgeneration Central, Providence, RI
(855) 461-2204; www.nexgenerationcentral.com

SOUTH CAROLINA



Blue Ridge Monitoring, Anderson, SC
(877) 898-2000;
<http://blueridgemonitoring.com>



Comporium SMA Solutions Inc.,
Rock Hill, SC
(803) 326-6373; www.comporiumsma.com

TENNESSEE



COPS Monitoring,
Tennessee Central Station
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STANLEY Security Monitoring,
Memphis Central Station
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Z-Tech Central, Memphis, TN
(877) 377-1765; www.ztechcentral.com

TEXAS

**Allied Universal Monitoring & Response
Center,** Richardson, TX
(972) 331-6920; www.aus.com/security-systems/marc-monitoring-response-center

Brinks Home Security, Dallas, TX
(800) 447-9239; <http://brinkshome.com>



COPS Monitoring,
Texas Central Station
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Dispatch Center Ltd., San Antonio, TX
(866) 491-3400; www.dispatchcenter.net



**National Monitoring Center
(NMC),** Irving Central Station
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Southwest Dispatch Center,
Richardson, TX
*Please see our featured listing on page 46

Stealth Monitoring, Addison, TX
(855) 783-2584; <http://stealthmonitoring.com>



Superior Central Station Inc., McAllen, TX
(956) 630-1414; www.superiorcentral.com



**UCC- United Central
Control,**
San Antonio, TX
*Please see our featured listing on page 47

UTAH



**AvantGuard Monitoring
Centers,** Ogden, UT
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VERMONT

Home Security & Management Co., Stowe, VT
(800) 933-4762; www.hsmc-ul.com

VIRGINIA

Atlantic Protective Services, Virginia Beach, VA
(800) 766-2718; www.aps4u.com

WASHINGTON

Alarm Center Inc., Lacey, WA
(800) 752-2490; www.alarmcenterinc.com

American Digital Monitoring, Kirkland, WA
(800) 365-2527;
www.AmericanDigitalMonitoring.com



**The Central Dispatch Center
(Moon Security Services),** Pasco, WA
(800) 722-1070;
www.thecentraldispatchcenter.com



STANLEY Security Monitoring,
Lacey Central Station
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Washington Alarm Inc., Seattle, WA
(800) 760-0046; www.washingtonalarm.com

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100% WHOLESALE MONITORING: We do not sell, install, own accounts, or compete with our dealers the way other monitoring companies do. 100% wholesale monitoring means COPS is 100% focused on supporting your company with professional monitoring and the tools you need to run your business and improve your bottom line.

COPS is UL listed, FM approved, IQ certified, has more TMA Five Diamond certified central stations than any other wholesale monitoring company, and we are proud to have been recognized as TMA Central Station of the Year.

STABILITY: In an industry flush with acquisitions, will the monitoring company you choose today be there for you tomorrow? COPS will. Since 1978, we have been known for delivering high-quality, third party monitoring services to independent alarm dealers and their subscribers.

Our ongoing commitment to reinvest in our employees, central stations, and dealer base has helped make COPS the:

#1 PROFESSIONAL MONITORING COMPANY IN THE INDUSTRY.

TECHNOLOGY: We are the only wholesale monitoring company with its own UL listed proprietary monitoring platform. Generations™ was written and continues to be developed by our in-house staff of programmers, which gives COPS the unique ability to tailor our system to meet the demands of our quickly evolving industry and give our Dealers the ability to capitalize on the next generation of revenue-creating services.

Our capabilities far exceed UL requirements. In addition to the multiple on-site redundant fault-tolerant servers running our Generations™ monitoring platform at our NJ headquarters, we have backup servers in a one of the world's most advanced and secure, data centers in Nevada.

PEOPLE: Our people are at the core of our success. Our unique distributed staffing model not only reduces our reliance on any one site, even with 600+ dispatchers, it also allows us to maintain our closely guarded culture and tight-knit small team atmosphere so we can deliver the personable "hometown" service that is usually associated with much smaller companies.

RELIABILITY: COPS has been improving redundant monitoring since we opened our second site in 2004. Now, our network of 6 central stations is trusted by thousands of alarm dealers to safeguard more than 3 million subscribers across the US, Canada, and the Caribbean.

The result? Our average response time to more than 6 million alarm signals received over the past 12 months was just 17 seconds.

Plus... Our award-winning network of hot-redundant and load-sharing central stations gives us the unique ability to shift people and resources to maintain and often improve response times during hurricanes, blizzards, floods, and other extreme situations that usually cripple other monitoring companies.



Watch a video illustration of how our network of UL listed central stations located in NJ, AZ, FL, TN, TX, and MD work together to provide the most comprehensive redundancy in the industry: copsmonitoring.com/redundancy

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MORE THAN MONITORING

Having the right monitoring partner is critical, but a partner that does **MORE THAN MONITORING** can help you prepare for change and grow your business.

Since 1982, UCC has provided alarm dealers with high quality contract monitoring services and industry leading dealer support. Our Team is passionate about helping alarm companies prepare for the changing landscape of the security industry.

UCC's Grow Your Business workshop series is designed with the individual alarm dealer in mind to **EDUCATE** managers with expert training using proven techniques that helped create more than 300,000 accounts, **ENABLE** owners to make informed business decisions that increase their bottom line and **EMPOWER** companies with in demand services and technologies to help build their business portfolios.



Our monitoring centers in San Antonio and Lewisville, TX are home to seasoned professionals that have been certified by the TMA Central Station Operator Level 1 online course, earning UCC the TMA Five Diamond Central Station rating. We provide monitoring services for dealers representing over 245,000 homes and businesses across the United States and we are licensed across the USA. UCC is UL listed for burglary, fire,

UL2050 and is the first contract monitoring center to participate in the ASAP to PSAP program.

UCC's cutting edge "Stages" monitoring platform is widely considered the "best in class" monitoring and account management platform and it provides the tools dealers need to manage their alarm accounts, including multiple CRM integrations and a 2 way chat feature for end users to communicate with the central station.

UCC provides a wide array of monitoring services including burglar alarms, fire alarms, elevator and emergency telephones, two-way and PERS/MPERS units, video verification. UCC supports many industry cellular, and IP communication solutions. We also support several interactive home solutions, funding partnership options and we are continuously seeking out and evaluating the newest products and services that are beneficial to our dealers and their customers.

Our Dealer Support Team provides customized training on UCC's wide array of automated services, proactive notification about account activity, and alerts to help identify potential issues before they arise.

UCC's Dealer Development Team will give you expert consultation on growing RMR, controlling attrition, evaluating marketing strategies, and analyzing key operating metrics to help your business grow.

UCC is so much more than just a monitoring station and we take an active interest in your future success. Make the move today and experience the UCC difference.



At UCC, we are passionate about helping alarm companies prepare for the changing landscape of the security industry by empowering them with the technology, services, and resources needed to gain a competitive advantage.

UCC's team of seasoned professionals working from our UL listed monitoring centers in San Antonio and Lewisville, TX handle your customers with the exceptional, compassionate and quality care that UCC is known for – allowing you to focus on growing your business.

Our industry leading Dealer Services department provides dealers with the tools, education and support needed to learn how to control attrition, increase sales and grow profits.

To learn more about our team and how we can help you take your business to the next level, visit: www.teamucc.com/teamucc

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