

# **2021 MEDIA SOLUTIONS**

#### THE PEER-REVIEWED MANAGEMENT SOURCE FOR LAB PROFESSIONALS SINCE 1969

**Analytics** 

STATE OF THE STATE

**Mass Spectrometry Analyzers Antimicrobial Resistance** Men's Health Assays Microbiology **Molecular Diagnostics Autoimmune** 

Automation **Pathology** PCR **Biomarkers** 

**Blood Banking Pharmacogenomics** 

Cancer POCT Chemistry QC/QA Coagulation Radiology **Controls/Reagents** Regulations Diabetes **Salary Survey Drugs-of-Abuse Testing** Sepsis Flu/Respiratory Software STIs Hematology **IHC** Urinalysis **Infectious Disease** Virology **Lab Management** Women's Health







## **AUDIENCE SNAPSHOT**



2021

High engagement from a dedicated audience with trust in MLO editorial expertise



144,128

Average Monthly Audience

**MAGAZINE** 45,638 36,225

**ENEWSLETTER WEBSITE** 57.918

SOCIAL

4,347

### DECISION MAKERS <sup>1</sup>

LAB DIRECTOR

Lab Manager | Administrator | Supervisor | Section Manager Dept. Head | POL Group Practice Manager | Administrator MA | Nurse

16% Chief | Asst. Chief Medical Technologist | MLT | MLS

14% Pathologist | Physician

12% Director | Manager Radiologist | Imaging

POCC/POCT Coordinator | Compliance | QA Coordinator | Manager 11% Educator | Dept. Chair | Faculty | Phlebotomist | Nurse | Other

6% Clinical Chemist | Microbiologist | Hematologist

Hospital Admin. | Owner | Officer | Purchasing

LIS | EMR | EHR Manager

### PURCHASING STRENGTH

88% of the audience are involved in the purchasing process

## DIAGNOSTIC LAB FACILITIES

#### 80% Hospital Lab

Independent Lab

4% Physician's Office Laboratory

Group Practice Lab

3% Government and Public Health Lab

3% Medical School/Med Tech/CLS Ed Programs

Home Health Care Agency

Other

1% Blood Bank

1% Biomedical Industrial Lab

Free Standing Emergency Center/Amb Care Center

<1% Group Purchasing Organization/HMO/PPO ACO/Accountable Care Org/ Urgent Care/Minute Clinic

## PRODUCTS THEY RECOMMENDED, SPECIFY, OR BUY

Barcode/Patient ID Systems

Blood Bank Supplies Blood Collection Devices

Centrifuges

Certification and Education Programs

Chemistry Analyzers/Instruments

Chemistry, Reagents and Test Kits

Coagulation Analyzers

Coagulation, Reagents and Test Kits

Cytology/Histology, Tests and Instruments

Diagnostic Equipment and Instruments

Diagnostic Testing Services

Disinfectants and Sterilants

**Employment/Staffing Services** 

Flow Cytometry Instruments and Test Kits Genetic Testing, Reagents, Test Kits, and

Instruments

Hematology Analyzers

Hematology, Reagents, Test Kits, and Controls

**Imaging Systems** 

Infectious Disease, Test Kits

Lab Automation Systems (Software)

Lab Furniture and Lighting Laboratory Info Systems

Microbiology, Media, Reagents, Test Kits/ Instruments

Microscopes/Digital Cameras

Molecular Biology, Reagents, Test Kits/ Instruments

Point-of-Care Testing

Protective Apparel/Gloves

Rapid Tests

Reference Lab Testing Services

Refrigerators/Chillers

Safety Products

Slide Makers and Stainers Specimen Collection Needles/Tubes/Containers/

Identification Products

Specimen Transport

Urinalysis, Reagents, Test Kits, and

Instruments

Waste Management and Disposal Products Water Purification Systems











DATA INSIGHTS



# **INFLUENCERS**

### **CONTENT EDITORS**



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Kristine has been leading healthcare publications for 30 years, directing editorial content, events, newsletters and innovative digital platforms. She has extensive experience in all facets of media delivery and targeted marketing.

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**BRENDA SILVA**Senior Editor

Brenda has nearly 20 years of experience writing and editing for healthcare publications. She has been instrumental in covering the many clinical and technological changes taking place, giving her insider knowledge of the laboratory industry.

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**LINDA WILSON**Managing Editor

Linda has been an editor in the healthcare industry for over 25 years. She specializes in many facets of medicine and healthcare operations that include information technology, nursing and clinical diagnostics.

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# 2021 EDITORIAL CALENDAR

	CONTINUING EDUCATION	CLINICAL ISSUES	LAB MANAGEMENT	INFECTION DIAGNOSTICS	EDUCATION	BEST PRACTICES	MOLECULAR DIAGNOSTICS	PRODUCT FOCUS	ADVERTISER BONUS & SHOW COVERAGE
JAN	Immunodiagnostic Tests	HbA1C	State of the Industry: Clinical Analytics	UTI	AI/ML in the Lab	QA/QC	Inflammatory Syndrome & COVID-19	Vitamin D	30% off ad in Jan with ad in Dec 2020. eList Rental: 1000 names for full page advertisers
FEB	HIV	Toxicology (Therapeutic & Drugs of Abuse)	RCM - Reimbursements	Sepsis	Vascular Covid-19 ESR/CRP	Phlebotomy (POC)	RT-PCR	Automation / Analyzers	Semi-Annual Signet Ad Study
MAR	Blood Disorders	Rapid Testing	Salary Survey	Emerging Diseases	LIS/EHR	PPE	Covid Update	Chemistry Analyzers	CLMA Pre-Show
APR	Diabetes	Covid-19 Immunity	Lab of the Year	C. difficile	Certification Ready	State of the Industry: BP Lab Management	Autoimmune Diagnostics	COVID	CLMA Mar 21-23 Nashville
MAY	Antimicrobial Resistance	Next-Generation Sequencing (NGS)	Lab Supply Forecasting	Virology	Lab Innovators	Developing QC Practices	Companion Diagnostics	Centrifuges	Clinical Spotlight in print: 35 words & image for full-page advertisers CVS May 5-8 Savannah, GA APHL May 17-20 Cleveland
JUN	Cardiac Biomarkers	Chemistry Advancements	Training and Cross-training	POCT	Analytics + Data Management	Immuno-Oncology Assays	Genotyping Testing for Warfarin Response	Coagulation Analyzers	Clinical Spotlight in print: 35 words & image for full-page advertisers ASM Jun 18 - 22 Chicago ASCO May 29 - Jun 2 Chicago
JUL	Autoimmune/ Allergy	Liquid Biopsies	State of the Industry: Disease Management	Group B Strep	Diabetes	Flow Cytometry	Genetic	Immunoassay Analyzers	AACC Pre-Show ASCLS and AGT and SSAFMLS Jun 27-July 1 Louisville, KY
AUG	Reducing Lab Errors	Cytokine Storm	Consumables	HAIs	Informatics	Retention in the Lab	Pharmacogenomics	Rapid Testing	AACC Jul 25-29 Anaheim
AUG		CLR 2021-2022 AN	INUAL BUYERS GUID	<b>E</b> print, digital e	dition, online, ind	ustry shows CLR FU	LL-PAGE AD BONUS	: Free 5" listing in	print
SEP	Flu/Respiratory	POCT	Utilization of Supplies and Equipment	Women's Health	Colorectal Cancer	Specimen Collection	Alzheimer's	Mass Spec	Semi-Annual Signet Ad Study
OCT	Blood Pathogens	Breast & Ovarian Pathology	Lab Safety	Plasma & Platelets	Data Management	Immunohistochemistry	Emerging & Evolving Biomarkers	Hematology Analyzers	AABB
NOV	Endocrinology	Prostate Cancer	Automation	HPV	Influenza	Hematology	State of the Industry: Molecular Diagnostics	The Changing Test Environment / New Tech	Clinical Spotlight in print: 35 words & image for full-page advertisers AMP Nov 18-20 Philadelphia MEDICA Nov 15-19 Dusseldorf
DEC	Antibodies	Controls/Reagents	Hall of Fame Test Products	STIs	Diabetes	Biomarkers	Tumor Markers	LIS Buyers Guide	Clinical Spotlight in print: 35 words & image for full-page advertisers





# RESEARCH

Begin with research to create marketing strategies that position your brand against your competition and make stronger connections with your customers.



# BRAND PERCEPTION

Better understand the market perceptions around your brand, brand awareness and recall, purchase intent, and more. Gain valuable insight for positioning your brand and take your marketing strategy to the next level.

Includes: Collaboration with your team to develop up to 10 questions, survey production, deployment to a select audience, detailed report with graphs and royalty-free usage



# STATE OF THE INDUSTRY

Take advantage of our exclusive research results on a specific topic, published four times a year. As the sole sponsor of the final report written by our editors for print, digital edition and online, you take the leadership position for that topic.

Jan: Clinical Analytics Apr: BP Lab Management Jul: Disease Management Nov: Molecular Diagnostics

Includes: Your logo and company description in the article. Two questions and up to 2 ads added to a custom report for your use





# HOT BUTTON INSIGHT

Measure top pain points, industry impacts and future outlooks on a specific topic. Results provide readers with a clear understanding of the topic, and helps them benchmark their position on the topic relative to their peers.

Includes: Collaboration with your team to develop up to 10 questions, survey production, deployment to a select audience, detailed report with graphs and royalty-free usage



# **CUSTOM RESEARCH**

Gain intelligence to form a robust business strategy, get market feedback on product concepts, or reach a deeper understanding of your customers. We deliver the critical ingredients — research expertise, our trusted brand, and a rich audience database to bring the data to life.

Includes: Collaboration with your team to develop up to 15 questions, survey production, deployment to a select audience, detailed report with graphs and royalty-free usage







# LEAD GENERATION

Choose from multiple options to generate leads and ensure your funnel stays full. Programs conform to universal privacy laws, utilizing opt-in forms to generate high-qualified leads.



### **VIDEO**

Video is not just desirable today, it's a necessity with a perfect pairing of modern delivery and thought leadership. Engage new prospects while generating new leads.



### LONG FORM CONTENT

In-depth technical information developed to educate and impact the daily work of your customer. Establish industry expertise with your solutions and nurture leads for great ROI.



### SHORT FORM CONTENT

Share expertise in a Q&A with our editor, enlighten customers with TopTips, or project leadership by co-branding a published article to develop new connections and leads.



### **CUSTOM DIGITAL**

Take your marketing strategy to the next level with laser-focused targeting to customers in need of your solutions.



### **EVENTS**

As in-person events make a comeback, virtual events continue to generate the leads you need to keep your funnel full. We offer a section of events designed to meet your goals.







# VIDEO

Bring your solution to life with our platforms and proven techniques in video to generate engagement and deliver lead quality and quantity for any budget.

### **QUICK CHAT**

### **WEBINAR**

## **ROUNDTABLE**

# **VIDEO**

Video in a short 10-15 minute format of Q&A between our editor and your customer representative and/or enduser. Perfect for product introductions, single solutions, brand updates.

*Includes: Production, moderator.* promotional program, contact leads and engagement reports

Explain complex concepts to engage professionals with research results, educational insight or in-depth solutions to a specific problem. Final webinar runs 45 minutes followed by 15 minutes of audience Q&A.

Includes: Production using your slides, promotional program (invites through online delivery of final video), moderator, invideo poll, engagement metrics and full lead report

Casual 45 minute format with single sponsor chatting with your 8-12 customers on the topic of choice. Great for insight, real-world solutions and new ways to meet industry challenges.

**Optional:** Happy Hour Event with bottle of wine sent to participants prior to event

Includes: Production, promotional program, engagement metrics, contact lead report and optional coordination of gifts sent prior to event

# **IN-ARTICLE**

Place your video message within the editorial content on our website. This solution delivers a much higher than average click through rate and offers engagement metrics to track views.

Includes: positioning within website, full online engagement report of impressions/clicks only















# LONG FORM CONTENT

Complex topics require detailed content that addresses specific needs to accelerate decision making.

Our content specialists can help develop editorial to leverage interest among industry decision makers

EXECUTIVE BRIEF

Staff-written article with up to three industry leaders on the topic of your choice. Published in print and digital edition, and promoted by email with leads.

Includes: Collaboration with editor on project goals, timeline, and editing of article with up to 2,500 words, royalty free. Logo on each spread of the article. Company description and logo on dedicated email promoting the article. Wallpaper ad, 970x90 ad and company description on dedicated article web page for 90 days. Full report of quality leads

**WHITEPAPER** 

Introduce emerging technologies, expand on a complex topic and engage prospects to accelerate purchasing decisions. Options include editor involvement in the content process or basic online promotion of your existing whitepaper.

Includes: Editorial collaboration, production of final report, asset hosting, promotional program, full-contact leads

RESEARCH ROUND-UP

Take your research results to the next step with an article developed by our staff that addresses an industry problem. Article appears online with full promotional support.

Includes: Editorial collaboration, production of final report, asset hosting, promotional program, full-contact leads

**CASE STUDY** 

Bring to the forefront an outside perspective. Showcase success stories from real customers to deliver an authentic representation of your solutions and the challenges they can solve.

Includes: Editorial collaboration, production of final report, asset hosting, promotional program, full-contact leads

**EBOOK** 

Deliver know-how in a fully designed eBook format. Leverage our existing high-performing evergreen articles on a compelling topic relevant to our audience, or supply your own 6-8 content and ads that we will format and deploy for you.

Includes: Editorial collaboration, production of final report, asset hosting, promotional program, full-contact leads







# SHORT FORM CONTENT

Easy to execute content types and condensed deliverables make short form content a go-to for savvy marketers. Deliver the highlights while positioning your brand as a source for helpful information.



Shine a light on your thought leadership expertise and position vour brand with this asset developed from an interview conducted by our editor. Available as a print/digital page or online only.

Includes: Collaboration with editor. page design, asset hosting, company logo and description on promotional email to select audience. 970x90 ad on dedicated web page for 90 days, full contact leads

Share 5 to 10 tips or steps to help our audience better understand a topic or guide them towards a purchase decision. Available as a print/digital page or online only.

Includes: Page design, asset hosting, company logo and description on promotional email to select audience, 970x90 ad on dedicated web page for 90 days, full contact leads

Take ownership of a highly relevant topic by sponsoring one of our current or past evergreen articles with promotion across all our online channels.

Includes: Company logo and description on dedicated email to select audience, 970x90 ad on dedicated web page for 90 days, full engagement report of impressions/clicks only







# CUSTOM DIGITAL

Narrow your focus to zero in on target prospects with highly effective messaging to keep you top of mind.



### **CUSTOM EMAIL**

Target high-level lab professionals with your HTML message. Based on your objectives and goals, our team will set up and deploy a dedicated email to the decision-makers you choose.. Full reporting metrics provided and privacy compliant.

Includes: Deployment to select audience, full engagement report Optional: leads with gated online form



### **PODCAST**

Engage our audience with your thought leadership via an MP3 interview recorded between our Editor and your senior executive on the topic of your choice to be shared online with leads.

Includes: Collaboration with our Editor, production of MP3, asset hosting, promotion through email and web, gated form for leads, full contact reporting Optional: Send us your podcast and we'll provide the audience and promotion



### **SOCIAL**

Drive higher CTR% and conversions using Facebook, Twitter and LinkedIn. We'll manage your campaign using your banner, video, or native ads and create targets based on our website visitors.

Includes: Deployment of your banner, native, or video in social channels



### **AMPLIFY**

Accelerate the decision-making process by guiding prospects with this 3-step lead nurturing program. Send us We'll leverage three unique email promotions and landing pages to engage our audience based on your specific criteria, narrowing down to the highest quality leads possible.

Includes: Collaboration with Editor to develop three unique email messages with gated forms
1. industry problem 2. end-user commentary 3. your solution
design and deployment of emails, full lead reports on second and third deployments





# **EVENTS**

Whether virtual or in-person, events deliver the audience to create connections and generate quality leads by highlighting your solutions in a direct and personalized way.



### **SHOW & TELL**

Aggregate your premium content into a digital hub designed to accelerate decision making through an immersive experience where prospects can self-educate, content binge and educate themselves.

Includes: Dedicated web page with logo, company description and up to 6 assets — your MP4 webcast, whitepapers, product demo, announcements, event materials. We'll set up an eEmail, print and web promotional program and deliver an engagement report for 90 days

Optional: Additional assets (more than basic 6)
Optional: Gate some or all your assets to generate qualified leads



**WHERE: 4-STAR RESORT** 

**WHEN: TBD 2021** 

### **MLO LAB DIRECTORS SUMMIT**

The third annual summit is a unique opportunity providing you with a pre-screened audience of high-level Lab Directors from facilities that you select and who want to hear from you.

48 hours of face-to-face meetings, presentations, roundtable meals, and fun activities deliver an agenda of dynamic engagement within the perfect environment to establish solid relationships. Engage with 40-50 highly qualified senior-level decision-makers from lab facilities that are part of a hospital system with 100 beds or more. You'll know exactly who they are before they arrive, along with their product requirements for the next 6 to 18 months.

A personalized agenda provides time for meetings, presentations, roundtables, interactive meals and fun activities within a productive 48 hours without the crowds, distractions, booths or hidden fees. Your resort room, airport transfers, all meals, audio/visual equipment, small group meetings, one-to-one meetings, special events, and yes, even your bar tab is included in one all-inclusive price.

Supplier participation is limited for minimal competition. Reserve your position today to ensure your selection of which facilities we invite to the event.







192,326
Average Monthly
Page Views

74,934

Average Unique Monthly Users

SOURCE: Google Analytics JAN-APR 2020

# WEBSITE

MLO-ONLINE.COM delivers maximum engagement and exposure with large intuitive ads across all platforms.

Opportunities include run-of-site ROS or channel-specific pages.

Ads reposition on refresh depending on number of impressions and length of campaign.

Digital programs are customized to your spend levels and discounts are available for multiple insertions.

#### **CHANNELS INCLUDE**

Information Technology Molecular Diagnostics Disease Management 1 WELCOME AD

640x480 desktop, 300x250 mobile

#### **2** WALLPAPER

1658x1058 branding image and 300x250 transparent message, 300x250 mobile

#### 3 LEADERBOARD

970x90 or 728x90 300x50 mobile Top and footer positions. Also available separately

#### 4 LEADERBOARD PUSH-DOWN

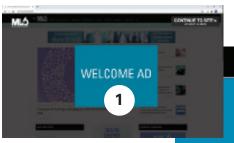
Top position only. 970x90 to 970x415 desktop, 728x90 to 728x315 tablet, 300x50 to 300x250 mobile

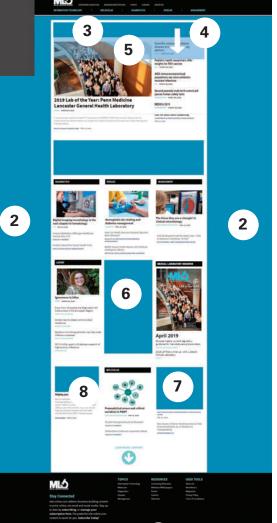
**5** BILLBOARD PACKAGE - Top position only. 970x250 desktop, 728x90 tablet, 300x50 mobile

6 HALF PAGE - 300x600

**7** RECTANGLE or VIDEO AD - 300x250

**8** NATIVE - 16:9 ratio image, headline, 40-255 characters (2 sets of creative for one month)











45K+

eNewsletter Reach

10%

Average Unique Open Rate

3%

Ad Average Total CTR



# **eNEWSLETTERS**

Consistent email engagement with 40k+ subscribers daily via LABline and bi-monthly with the eProduct Insider

### **LAB**line

LABline is deployed daily Monday-Friday Advertisers receive a monthly report with impressions and clicks.

Sizes offered: 600x100, 300x250, or text ad with image, headline, 35 words, URL

#### **LABline HOT CLIPS**

Collection of previously published articles focused on one topic each month.

Includes: your logo, headline, and 10 words for LABline.
Optional: 300x250 banner on MLO website

JAN: Women's Health

FEB: HIV/Hepatitis MAR: Diabetes

APR: LIS/Software MAY: HAI/Sepsis

JUN: MDx

JUL: Blood Banking AUG: Pathology/AP

SEP: QC/QA

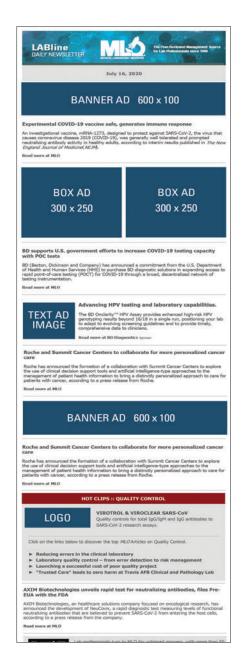
OCT: Sponsor's Choice

NOV: Flu/Respiratory

DEC: Cancer



PRODUCTION SPECS: helpcenter.endeavorb2b.com



# eProduct INSIDER

Share your product with a relevant, engaged audience twice a month. This product-only newsletter reaches 45K+subscribers for solid branding increased web traffic.

Show Issues: Discount for print advertisers in CLMA, AACC, AABB and AMP show issues

Includes: your product image, headline, 35 words, and URL Due 20th of prior month







45.6K+

100% Audited **Print Subscribers** 

123K+

**Print Reach** with Pass-along

**10.6** Average Years **Spent Reading** 

84% Read 3 out of 4 Issues

Source: Reader Profile Study July 2020

# MAGAZINE Digital Edition & Print Edition

High-quality content that drives powerful brand awareness for suppliers targeting medical lab directors and managers involved in the efficiency, safety, ongoing education, regulatory adherence, and cost-effectiveness for the clinical laboratory.

B/W GROSS RATES - RUN OF BOOK (15% agency discount available)

SIZE	1x	3x	6x	9x	12x	18x	24x	36x
Full	\$ 5,685	\$ 5,561	\$ 5,440	\$ 5,312	\$5,090	\$4,942	\$4,818	\$4,717
2/3	\$ 4,323	\$ 4,223	\$ 4,115	\$ 3,997	\$3,875	\$3,726	\$3,582	\$3,537
1/2 Isl	\$ 3,953	\$ 3,880	\$ 3,774	\$ 3,679	\$3,599	\$3,519	\$3,458	\$3,412
1/2	\$ 3,147	\$ 3,086	\$ 3,002	\$ 2,914	\$2,840	\$2,734	\$2,684	\$2,648
1/3	\$ 2,413	\$ 2,344	\$ 2,289	\$ 2,237	\$2,189	\$2,135	\$2,103	\$2,082
1/4	\$ 1,850	\$ 1,812	\$ 1,760	\$ 1,707	\$1,679	\$1,639	\$1,608	\$1,584
1/6	\$ 1,532	\$ 1,486	\$ 1,441	\$ 1,398	\$1,363	\$1,315	\$1,276	\$1,244
1/8	\$ 1,160	\$ 1,125	\$ 1,091	\$ 1,058	\$1,032	\$ 996	\$ 966	\$ 942
Spread	\$11,124	\$10,790	\$10,467	\$10,153	\$9,848	\$9,553	\$9,266	\$8,988

COLOR	AD	SPREAD
2 Color-standard	\$615	\$1,135
2 Color-PMS	\$915	\$1,525

All rates above are based on payments by check, ACH, or wireless transfer. Check with your Sales Contact for rates with other forms of payment.

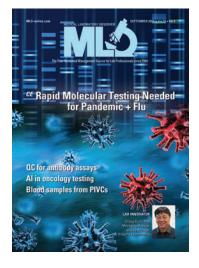
#### **COVERS & SPECIAL POSITIONS**

- ► Inside Front Cover: add 20% to full-page frequency discount
- ► Inside Back Cover: add 15% to full-page frequency discount
- ▶ Back Cover: add 25% to full-page frequency discount
- ► Guaranteed Positions: add 10%

#### **CLOSING DATES & FREQUENCY DISCOUNTS**

- Published monthly.
- Closing the 1st of the month prior to publication. Materials due one week later.
- Cancellations are not accepted after the closing date.
- MLO's Publisher reserves the right to select position.
- Guaranteed positions are non-cancelable. Preferred positions may be requested, non-quaranteed, and subject to production limitations.
- Inserts are accepted as supplied or as Publisher-printed.

BONUS: All print advertisers receive free link to their website on our monthly "It's on the way" e-newsletter announcing the new issue.





PRODUCTION SPECS: helpcenter.endeavorb2b.com





# CLR Annual Buyers Guide

List your company, products, and services in MLO's annual reference and buyers guide published in August in print and online for a full year.

Your listing in CLR reaches thousands of MLO and CLR web visitors ... plus MLO magazine subscribers ... plus conference attendees throughout the year

#### **COMPANY LISTING INCLUDES**

- ► Web listing of your color logo, 100 words, your contact information, and list of products... cross-referenced and searchable three ways by:
  - 1. Company 2. Test 3. Equipment, Products, Services
- ► CLR print edition, mailed to 45k+ MLO subscribers in August
- ► The CLR digital edition is emailed to 34k+ subscribers and remains online all year at both mlo-online.com and clr-online.com.

**NEW ADVERTISERS** Sign up for a new username and password here: https://www.clr-online.com/Admin/NewUser.aspx

PREVIOUS ADVERTISERS If you don't have your username/password, your Sales Contact will email them to you so you can make changes online to your previous listing.

CLR listings are purchased for print by the inch. A print listing is published by COMPANY in alphabetical order, with up to 50 free cross-references in the CLR Index by CATEGORY. (Choose from 4,900 Index Categories of tests, equipment, products and services). The same information is then published online for one year, searchable three ways.

#### **LISTING RATES**

Standard print size (1 column x 5" deep listing): \$1,115 net Listing includes color logo, contact information, 100 words, and up to 50 FREE Index category references.

Additional inches: \$195 (30-35 words per inch and 10 FREE Index category references per inch purchased).

FULL PAGE CLR PRINT ADVERTISERS RECEIVE A FREE 5" LISTING







# LAB of the YEAR

## 2021

## **CALL FOR ENTRIES**



MLO's Lab of the Year (LOY) award coincides with National Medical Laboratory Professional Week and allows medical laboratories to demonstrate their contributions to quality patient care. Submissions will be judged on measurable achievements in six areas. A panel of judges selected from MLO's Editorial Advisory Board will review all submissions to select the winner and two runners-up, all of whom will be featured in the April 2021 issue of MLO. At the time of their notification, winning laboratories will be asked to submit photographs according to an electronic standards format.



Send submissions to:

bsilva@mlo-online.com or krussell@mlo-online.com

#### **RULES TO NOMINATE YOUR LAB:**

All nominations must be original and exclusive to MLO and not have been and not have been submitted — either original or edited — to any other publication or online media outlet currently or within the previous year. Nominations for the MLO Medical LOY Award 2021 will be accepted only from employees of the laboratory system; utilizers of the laboratory's services; and its non-vendor affiliates.

Nominated organizations must be willing to share information regarding annual performance. For the nomination, highlight as many specific, measurable achievements and goals that were met over the past year.

Submissions must include the following nominee information: (a) Name, (b) Address, City, State and Zip, (c) Telephone number and (d) Email address AND the following nominated laboratory information: (a) Institution name, (b) Address, City, State and Zip, (c) Telephone number, (d) Email address, (e) Number of full-time equivalents, (f) Scope of responsibilities, and (g) Size of facility, number and types of tests performed.

#### ENTRIES WILL BE JUDGED ON THE FOLLOWING AREAS:

Customer service How the laboratory has handled lab tests and distribution of the results for internal customers, such as hospitals, physicians as well as patient safety and outcomes. Productivity – How the laboratory has increased output, improved service levels, and enhanced quality, cost savings and patient benefits. Has the use of technology helped contribute to productivity improvements?

Teamwork How well laboratory staff members work together; how they work to make the group greater than the sum of its parts.

Education and training How well the laboratory prepares staff to do a safe, cost-effective, efficient job; how well it prepares members for career advancement. Do you have quality control measures and standards in place or an individualized QC plan program?

Strategic Outlook Does the department have a strategic plan? What does it entail? What are its elements of innovation, creativity and originality?

Lab inspections What are the results of your laboratory inspections and/or accreditation?

Please note there are no limits on the length of your entry. It is helpful to document any claims made. Documentation can include charts, PowerPoint presentations, Word docs, Excel spreadsheets, photos, etc.











# EDITORIAL GUIDELINES

Medical Laboratory Observer is written for key laboratory management professionals and staff in hospital laboratories, independent clinical laboratories, integrated delivery networks, blood banks, physician office labs, government labs, and emergency care centers.

#### Please send queries and abstracts to:

editor@mlo-online.com,

#### WHAT WE ARE LOOKING FOR

Exclusive, informative, nonpromotional, original content. All MLO feature articles are peer reviewed.

#### SUBMITTING AN ARTICLE

knowledge. Try to avoid "medicalese" without oversimplifying the article.

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